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paperback. Book Condition: New. Ship out in 2 business day, And Fast shipping, Free Tracking number will be provided after the shipment. Paperback. Pub Date :2013-01-01 Pages: 235 Publisher: People's Posts and Telecommunications Press title: hotel and catering services details and operating procedures manual (Illustrated Edition) (include details of the various hotel and catering services. a hotel and catering school to master operating procedures) List Price: 35.00 yuan Author: Edited by Duan Qing China Publisher: People's Posts and Telecommunications Press Publication Date :2013-1-1 ISBN: 9787115300225 Number of words: 150.000 yards: 235 Edition: 1 Binding: Paperback: 16 Weight: Editor's Choice Win the details of the management. which has become a magic weapon of many modern enterprises to operate successfully. Detail management of the hotel and catering sector. means that from the more subtle sake of the guests. providing high-quality personalized service; means to avoid the production processes of the dish for excellence so that the quality of food and beverage products is perfect; meant to provide differences in services and products. to meet the different needs of each guest . hoteliers may wish to think about their own hotel and catering obvious characteristics? Service difference? Operating procedures improve it? How can services better? Hotel and catering services details and operating procedures manual (Illustrated Edition) To solve the above problem. provided the details and the details of the operation involved in the hotel and catering services. and given the scientific process. also used for the convenience of the reader interspersed with a lot of the real picture. training for basic services. Summary hotel and catering services details and operating procedures manual (Illustrated Edition) in accordance with the service mode of the details of the service process. from the hotel and catering general cognitive. restaurant. service details and operating procedures. service details and operating procedures...



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